

Specification Sheet

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# XProtect<sup>®</sup> Hospital Assist 2024 R1

Available on June 25<sup>th</sup>, 2024

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## Key features

### Sticky Notes

- Use Sticky Notes on cameras associated with XProtect Hospital Assist.
- Add information as an overlay to the camera image, for example, to provide non-sensitive patient information.
- Two sticky note categories are provided by default: **General** and **Warning**. Administrators can edit or remove the **Warning** category.
- Create *categories* to present different types of sticky note themes with names and color codes.
- The feature is set up in XProtect Management Client while the use of the feature happens directly in the XProtect Smart Client.

### Privacy Blur

- Use Privacy Blur on cameras associated for XProtect Hospital Assist.
- The level of the blur can be added, adjusted, and removed in real-time by the medical staff in XProtect Smart Client
- Includes a configurable automatic timeout for when the blur is removed to avoid it being forgotten by the medical staff.
- The feature is set up in the XProtect Management Client, while its use occurs directly in the XProtect Smart Client.

### Fall Detection

- Use Fall Detection on cameras associated for XProtect Hospital Assist.
- Analyzes video to determine if a person is lying on the floor/has fallen and generates an event.
- Healthcare professionals are notified by an alarm in the Alarm Manager and with a toast message. This will guide the healthcare professional on where and when the incident occurred.
- View live video from where an incident has occurred by clicking on the toast message notification or in the alarm list.

### Multiroom Audio

- The combination of video and audio provides a comprehensive overview of the patients and enhances the situational awareness.
- Use Multiroom Audio to listen to one or several rooms simultaneously.
- Receive a visual indication on the camera view item to see from which camera the noise is coming.
- Configure the number of minutes an audio channel is in listening mode until it is automatically disabled.

## Detailed Features

### Configuration and operation

- Administrators of XProtect Management Client handle all the configuration and definition of available properties *from within XProtect Management Client*.
- Operators of XProtect Smart Client can create sticky notes and activate/deactivate and adjust the privacy blur as well as the level of blurring.
- Operators can also receive notifications from the Fall Detection functionality and have the ability to verify the information in the notification to react fast.

### User permissions and security

- Administrators of XProtect Management Client define roles and permissions for the XProtect Hospital Assist-related features and user interface elements to match the hospital's requirements.
- All changes to the configuration are logged to secure the integrity of using XProtect Hospital Assist.

## Miscellaneous

### Minimum system requirements

The system requirements for XProtect Hospital Assist are available on the Milestone Systems website:  
<https://www.milestonesys.com/systemrequirements/>

### Documentation and support

Detailed help for installation and configuration is available in the XProtect documentation and eLearning portals.

Documentation portal:

<https://doc.milestonesys.com/hospitalassist/>

eLearning portal:

<https://learn.milestonesys.com/index.htm>

### Supported languages

Some features and UI elements from XProtect Hospital Assist appear in Management Client and others in Smart Client. The features and UI elements are available in the same languages as the application in which they appear. For details on supported languages, please refer to:

<https://www.milestonesys.com/supported-languages/>

### Supported Milestone products

XProtect Hospital Assist is compatible with XProtect Express+, XProtect Professional+, XProtect Expert, and XProtect Corporate.



Milestone Systems is a leading provider of open platform video management software; technology that helps the world see how to ensure safety, protect assets and increase business efficiency. Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 150,000 sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group.